In order to process your order, we need information such as your full name, email address, contact number, your billing address, delivery address and payment details. It is your obligation to enter the correct delivery address details at the time of ordering. If the delivery details you have given are incorrect, thermalcooker.co.nz will not refund your payment. Should you wish to re-send the package, you will incur an additional delivery charge.

Orders will not be despatched until payment in full has been received and thermalcooker.co.nz is satisfied with the integrity of the order. thermalcooker.co.nz cannot guarantee a specific delivery time. We will make every attempt to fulfil your request but cannot guarantee it.

Prices of goods and delivery and other charges displayed on the thermalcooker.co.nz website are current at the time of display. These prices are subject to variation without notice.

We will always attempt to be as accurate as possible with our product descriptions, images and pricing. In the interest of product development, some product features may be improved and hence vary slightly.

All prices quoted are inclusive of GST and all prices are quoted in New Zealand dollars.

Products are subject to availability. If an item is out of stock, we will notify you immediately to confirm a scheduled delivery date.

thermalcooker.co.nz does not warrant that a product is available or suitable for your purposes and by accessing this website you agree that thermalcooker.co.nz will not be liable for any product that is not available or not suitable for your purposes or individual needs.

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It is a violation of the law to place orders under a false name or with a fraudulently obtained credit card. Fraudulent ordering will be prosecuted to the fullest extent the law allows.

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