Shopping online at thermalcooker.co.nz is as safe as shopping in an actual store.

This site uses the PayPal payment gateway which features the latest industry standard encryption, to protect the loss, misuse or alteration of your credit card information under our control. In the same way department stores use EFTPOS terminals to process credit card transactions, thermalcooker.co.nz uses a secure payment system to process credit card payments via the EFTPOS system.

Once thermalcooker.co.nz has processed a transaction against a credit card number, we do not store the card number, even against your order. Your credit card number is promptly and securely destroyed, and we only retain your personal and delivery details.

Internet Privacy Policy

thermalcooker.co.nz is committed to providing its users with an Internet experience that respects their personal privacy concerns. thermalcooker.co.nz does not participate in spamming.

Collection and Use of Your Information

The personal information we collect is primarily intended to offer better customer service and to improve communication. thermalcooker.co.nz collects personal data for the purpose of providing a product requested by the customer.

We also may need to contact customers by phone, postal mail, or email if questions arise regarding their order.

Information may also be used to inform relevant customers of additional products and services, which may be of interest to them.

Disclosure of Information

Under no circumstances will thermalcooker.co.nz sell or receive payments or services for disclosing customer's personal information. Unless we are required by law to disclose such information thermalcooker.co.nz will not disclose personal information that may be given to us to any organisation or person outside of the company.

Data Security

thermalcooker.co.nz will do its best to ensure that any information provided by the customer is held secure in a manner designed to protect information from internal and external access by anyone other than specifically authorised thermalcooker.co.nz staff.